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# Your voucher

Booking number **694594069** 

# Pick-up and drop-off

O Sun 7 Sept · 13:00

**Bari Karol Wojtyla Airport** 

At airport - In Terminal

7 days

O Sun 14 Sept · 12:00

Bari Karol Wojtyla Airport

At airport - In Terminal

# Intermediate SUV Opel Grandland or similar

ዲያ Automatic

A doors

△ 5 seats

☆ Air

Conditioning



Unlimited mileage



# Included in the rental price

#### Insurance, Covers and Waivers

#### Insurance Information

Insurance information

All rental cars must have Collision Damage Waiver (CDW) and Theft Protection (TP). Each policy will be either:

- included or
- purchasable from the rental company, or
- provided by another company (e.g. your credit card company).

# **Collision Damage Waiver (CDW)**

If the car's bodywork gets damaged, the most you'll pay towards repairs covered by the Collision Damage Waiver is the damage excess. This cover is only valid if you stick to the terms of the rental agreement. It doesn't cover other parts of the car (e.g. glass, wheels, interior, roof or undercarriage), or charges (e.g. for towing or off-road time), or anything in the car (e.g. child seats, GPS devices or personal belongings).

#### **Theft Cover**

If the car is stolen, the most you'll pay towards replacement costs covered by the policy is the theft excess. This cover is only valid if you stick to the terms of the rental agreement.

#### Skip to main content **lity (TPL)**

Covers the driver's liability for any injuries and property damage that are included in the policy. It does not cover injuries to the driver or damage to the rental car. This cover is only valid if you stick to the terms of the rental agreement.

# **Loss or Damage**

If the car is stolen, or seriously damaged, or damaged in an incident involving someone else, please contact the rental company and the police immediately. If you can't provide the necessary documents from the police, you'll be liable for the full cost of replacing/repairing the car. If the car gets slightly damaged, and noone else is involved, please contact the rental company immediately.

The rental company is not liable for the loss of / theft of / damage to any belongings in the car, during or after the rental.

Damage to the car will be charged for by the car hire company after it is dropped off - and will incur a Damage Administration fee on top of the amount deducted from the excess.

Not included in the rental cover (CDW & TP)

Loss of / theft of / damage to: keys, aerials, jack, safety triangles and vests, windscreen wipers, petrol cap, luggage covers, or any other fixed or mobile component of the car.

#### Deposits, excess and cover

# **Administration Charges**

Damage to the car will be charged for by the car hire company after it is dropped off - and will incur a Damage Administration fee on top of the amount deducted from the excess.

# Pick-up and drop-off instructions

#### **Address**

Noleggiare, Viale Enzo Ferrari, Bari, 70128

#### Telephone

+393406834156

Supplied by **Noleggiare** 



# Key info about your deal

# Refundable security deposit

€ 800

# Included in the rental price

# Mileage / Kilometres

Your rental includes unlimited free kilometres.

Changing the length of your rental can affect how many kilometres you can drive for free. It can also affect how much you will pay for each additional kilometre.

#### **Fuel policy**

**Fuel Policies** 

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#### Like for like

When you pick your car up, the fuel tank will be full or partly full. You will leave a deposit to cover the cost of the fuel: the counter staff will block this money on your credit card. Just before you return your car, please replace the fuel you've used.

The fuel tank will be either full or part-full. When you pick the car up, please check how much fuel there is. On return, as long as you've replaced the fuel you've used, you'll pay no fuel fees.

If you return your car with less fuel than it had when you picked it up, the car hire company will keep some or all of your deposit to cover the missing fuel. This will cost you more than you would pay to refill the tank yourself. As well as the cost of the fuel itself, you will pay a non-refundable fuel service charge of €35.00 including tax.

If there's any fuel missing when you drop your car off, you'll be charged both a refuelling fee and the cost of the missing fuel (at the current market price per litre/gallon).

#### E-cars

Your car will be charged when you pick it up (approx. 80%), and you may need to leave a deposit for the recharging cable. When you drop the car off, please make sure it is charged, as per the rental agreement. If not, there may be additional towing/breakdown charges in case it runs out of charge on the way to the recharge station.

# What you need at Pick-up

# **Acceptable forms of payment**

The main driver must be in possession of either a Credit Card or a Debit Card in their own name when picking up the car. The Card must have enough available funds to cover the excess / deposit amount. If the customer is using a debit card, the amount will be taken; if using a credit card, the amount will merely be 'blocked'. Either way, the deposit will be returned after the rental, as long as all conditions have been met. The Card will also be required to pay for local fees, extra equipment and anything purchased additionally at the car hire counter.

# Rules around payment cards

neobanks (online-only banks) are not accepted.

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Cards must have the full name of the main driver and the 16-digit number, expiry date and security number of the card written on them to be accepted. Cards without the aforementioned details will not be accepted and the car hire company will not provide the customer with the vehicle.

Credit cards need to be activated for international transactions and for payments abroad.

You'll need to know the PIN of the payment card you are planning to use to pre-authorise your deposit.

The credit card used for the security deposit and extras has to be issued in the customer's country of residence.

The credit card must have a chip.

Visa Electron cards are not accepted

The full name of the main driver needs to be displayed on the front side of the card.

#### **Payment Cards**

#### **Accepted payment cards**

The counter staff can only accept the following credit cards or debit cards for the deposit: (you'll need to have the physical card with you - and prepaid, recharge or virtual cards are not accepted).

MasterCard

Visa

**American Express** 

**Diners Club** 

JCB card

# **Licence Requirements**

When picking the car up, the main driver and any additional drivers will need to provide a full driving licence in their name.

Digital driving licences will not be accepted.

If you've had your driving licence renewed and it only shows the date it was renewed, you'll need to prove when it was originally issued.

All drivers must have held their driving licence for at least 1 years.

It is each driver's responsibility to find out what paperwork they need before driving in another country. For example, you may need a visa and/or International Driving Permit as well as your driving licence.

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ing Permit is required for customers whose licenses are written in non-Latin characters with driving licenses from outside the European Union. **cation** 

At the counter, you'll need to provide:

Each driver's full, valid driving licence

Your rental voucher

#### **Additional documents**

A credit card in the main driver's name

Each driver's passport or ID card

Proof of the main driver's home address

#### **Rules around IDs**

You'll need to provide one of the following: (a) an airline boarding pass, (b) a train ticket, or (c) a ferry ticket. This must be for your return journey, and must show your departure time and date.

Your ID/passport and driving license needs to have been issued by the same country.

#### Rental Voucher / eVoucher

At pick-up, the car hire company will require EITHER a printed copy of the customer's voucher OR an eVoucher. If this is not presented, the car hire company may not allow the car to be picked up, or may charge again for the rental.

# **Age Requirements**

To drive this car, you must be at least 19.

To drive this car, you must be under the age of 81.

#### **Arrival details**

If you are arriving by plane, the car hire company needs your arrival flight number at least 3 days before your rental is due to start. If you do not provide your flight number, the car hire company cannot be held responsible if your plane is delayed and as a result your car is not available. Please ensure that you enter your flight number and not any other number the airline may have sent you, such as a confirmation number.



# Need some help?

If you're running late to pick-up or if you have any problems with your car once you're on the road, please call Noleggiare on **+393406834156**.

#### For the Noleggiare rental desk

Main driver Grzegorz Grunwald

Flight number FR3942

Noleggiare confirmation number 694594069-1

Your voucher includes the key information you need to pick up your car, but please also check the **Noleggiare** rental terms for full details of everything you need to know for a successful rental. You can find the **Noleggiare** rental terms by going to the 'Terms and Conditions' section of your booking on our app or website.